



CARPET CLEANING TERMS & CONDITIONS

- Our fixed prices are based on the assumption that information you provided about your property is true.
- Should there be additional rooms (hallways, landings & staircases are included in additional rooms), the added price will be included in the final invoice and will be due and payable.
- Stain & odour treatments are available at an additional cost; this can only be provided upon the technician viewing the carpet.
- Should we be required to wait while you move your belongings out of the property and/or the property is still being cleaned, this will be an additional cost of \$50 per hour, charged in 30min increments.
- Cancellation fee – minimum 24 hours required, if less is provided there is a fee payable equivalent of 25% of the quote provided.
- Rescheduling – should you require to reschedule, it must be rescheduled to another available day/time within 2 weeks otherwise there will be a fee equivalent to 25% of the quoted amount payable as it would be classed as a cancellation.
- For any non ABN holders, must provide a photo copy of their drivers licence
- Should payment not be received and it is referred to a Debt Collector, the client will be liable for any and all fees, commissions and costs in terms of retrieving the debt.
- Requests for cleaning and re-cleaning that we find unreasonable will be refused.

By proceeding with the carpet clean you accept all of the above Terms & Conditions